





## STANDARD WARRANTY

 	LIGHT COMMERCIAL			FULL COMMERCIAL			
	6000 Series	6500 Series	6000 Indoor Cycle	7000 Series	7500 Series	8000 Series	7000/8000 Indoor Cycle
	WARRANTY	WARRANTY	WARRANTY	WARRANTY	WARRANTY	WARRANTY	WARRANTY
Frame	10 Years	10 Years	10 Years	10 Years	10 Years	10 Years	10 Years
(Treadmill) Drive Motor	5 Years	5 Years	N/A	7 Years	7 Years	7 Years	N/A
Wearable Items: Seats, upholstery, grips, running belts, running decks, overlay, key pads, shifters	1 Year	1 Year	N/A	1 Year	1 Year	1 Year	1 Year
Electrical & Mechanical Parts	5 Years	5 Years	5 Years	3 Years	3 Years	3 Years	3 Years
Pedal Straps, USB and Audio Input, Input jacks, CSAFE & handlebar resistance controls	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days
Labor	1 Year	1 Year	N/A	1 Year	1 Year	1 Year	N/A
Indoor Cycles - seats, saddles, upholstery and pedals	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days

## PLATINUM WARRANTY *(Call for Details)*

 	FULL COMMERCIAL CARDIO ONLY (AVAILABLE FOR 7000, 7500 & 8000)					
	Frame	Motor	Parts	Wearables	Pedal Straps, USB, CSAFE, Audio Input	Labor
	WARRANTY	WARRANTY	WARRANTY	WARRANTY	WARRANTY	WARRANTY
	10 Years	7 Years	3 Years	3 Years	90 Days	3 Years

Brigadoon Fitness Incorporated and Circle Fitness USA warrants all new Circle Fitness USA and Sports Series products to be free from defect in materials and manufacture for the warranty periods set forth below. The warranty periods commence on the invoice date of the original purchase.

To claim under this warranty, buyer must notify Brigadoon Fitness/Circle Fitness USA, or their local authorized distributor within 30 days of discovery and make affected product available for inspection by Brigadoon Fitness/Circle Fitness USA or it's service representative. This warranty applies only against defects discovered within the warranty period and extends only to the original purchaser of the product. Any parts repaired or replaced under the warranty will be warranted only for the remainder of the original warranty period. Brigadoon Fitness/Circle Fitness USA's obligations under this warranty are limited as set forth below.

**WARNING:** Read the warranty terms and conditions before using your Brigadoon Fitness / Circle Fitness product. The use of the equipment constitutes your consent and binds you to the following warranty terms and conditions. If for whatever reason, you do not agree with the terms and conditions, DO NOT use your product and return your product to the company or the retailer you purchased it from. See retailers return policy for details or contact Brigadoon Fitness/ Circle Fitness USA for return requirements.

Proper registration of your purchased equipment is needed to provide warranty for your product. The registration process provides original purchaser, equipment identification and equipment location. You can obtain a warranty registration form from your retailer, or, you can go on-line to [www.brigadoonfitness.com](http://www.brigadoonfitness.com) and download a Warranty Registration Card. The registration card should be submitted within 30 days of your initial purchase. Products that are not properly registered are subject to a limited warranty.

### Limited Warranty:

In the event a product is deemed ineligible for the normal manufacture warranty and is classified under the Limited Warranty, Brigadoon Fitness / Circle Fitness USA warrants the product and its parts against manufacture defects in materials or workmanship as described below:

**Frame: 1 Year**

**Motor: 1 Year**

**Parts: 1 Year**

**Labor: 1 Year**

**Wearables: 1 Year**

**90 Days on pedal straps, USB, Audio Inputs and handlebar resistance controls**

During the above periods, Brigadoon Fitness/ Circle Fitness USA will repair and/or replace defective parts with either new or reconditioned parts, at their discretion. The limited warranty extends only to the original purchaser and is non-transferable.

### LIGHT COMMERCIAL LIMITED WARRANTY

In some circumstances, the products are installed in facilities intended for low to minimal use. All cardio vascular products sold by, specifically, Circle Fitness products and Sports Series products, the light commercial warranty is intended for non-dues-paying facilities where equipment use is generally 0 – 4 hours per day but less than six (6) hours per day. Pre-approval of light commercial status may be required for Rehabilitation Centers, Hospitals, Jr./Sr. Schools, Colleges, Universities, Parks & Recreational facilities, Military installations and multi-housing installations.

**The Light Commercial Limited Warranty, if applicable, on all 6000, 7000, 7500 and 8000 products used in light commercial applications:**

**Brigadoon Fitness / Circle Fitness USA** warrants this product and its parts against defects in materials or workmanship as follows: ***ten (10) years frame, five (5) years motor, five (5) years parts, one (1) year wearables, ninety (90) days on pedal straps, USB and Audio Input and one (1) year labor from the initial arrival date.*** During this period, Brigadoon Fitness / Circle Fitness USA will repair or replace defective parts or equipment with new or reconditioned parts at their option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

### Treadmill, Elliptical, Recumbent & Upright Bikes Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation display shifters, side-rail safety rubber
  - **NOTE:** Treadmill decks will NOT be replaced unless both surfaces are worn through. Deck and belt replacement is limited to (1) One per treadmill.
- **Elliptical:** Ramp, wheels, keypad, overlay, resistance display shifter
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay, resistance display shifter (pedal straps 90 days)

### Indoor Cycle Wearable Items Include:

- **Indoor Cycle:** Pedals and seat upholstery (LCD display, saddle, saddle brackets, pedal clips and straps, 90 days)

### 7000 & 8000 SERIES FULL COMMERCIAL LIMITED WARRANTY

The Circle Fitness 7000 & 8000 full commercial warranty is intended for facilities where equipment use is regularly in excess of six (6) hours per day. All dues-paying facilities fall into the category of a full commercial warranty as well as many non-dues-paying facilities. Non-dues paying facilities considered "full commercial" environments, include but are not limited to Junior/Senior High Schools, Parks and Recreational Facilities, Military and Colleges and Universities. A full commercial limited warranty is not available on Circle Fitness or Sport Series 6000 and 6500 models or 6000 Indoor Cycle.

Circle Fitness warrants the 7000, 7500 and 8000 products and its parts against defects in materials or workmanship for ***ten (10) years frame, seven (7) years motor\*, three (3) years parts, one (1) year wearables, ninety (90) days on pedal straps, USB and Audio Input and one (1) year labor from the initial arrival date.*** During this period, Brigadoon Fitness / Circle Fitness USA will repair or replace defective parts or equipment with new or reconditioned parts at their option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

**\* Seven (7) year motor warranty applies to new NextGen III Eco Drive System only**

### Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation shifters, side-rail safety rubber
  - **NOTE:** Treadmill decks will NOT be replaced unless both surfaces are worn through. Deck and belt replacement is limited to (1) One per treadmill. (See item #5 under "Warranty Conditions and Restrictions")
- **Elliptical:** Ramp, wheels, keypad, overlay
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay (pedal straps 90 days)

### Circle Fitness 7000 and 8000 INDOOR CYCLES (used in full commercial applications):

Circle Fitness warrants this product and its parts against defects in materials or workmanship for ***ten (10) years frame, three (3) years parts, (90) days on saddle, saddle brackets, pedals, seat upholstery, LCD display, pedal clips and straps, from the initial arrival date.*** During this period, Brigadoon Fitness / Circle Fitness USA will repair or replace defective parts or equipment with new or reconditioned parts at their option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

ALL warranty services or questions **must be** accompanied by the model number and serial number from the transaction through which the warranted product was purchased. ***The serial number serves as your warranty number and must be retained.*** Brigadoon Fitness and Circle Fitness USA reserve the right to deny any and all warranty service without proper proof of the model's serial number and original purchaser.

Shipping fees incurred from returns for under-warranty service in the warranty time-line will be paid by Brigadoon Fitness/Circle Fitness USA. All shipping fees both to and from Brigadoon Fitness / Circle Fitness USA following this warranty time-line period must be paid by the customer. All returns, both during and following the warranty time-line period, must be affected via the Procedures for Obtaining Warranty Service described below.

All original parts (parts installed by Brigadoon Fitness / Circle Fitness USA at the original system build) replaced by Brigadoon Fitness / Circle Fitness USA, its authorized service center or authorized service technician, become the property of Brigadoon Fitness / Circle Fitness USA. Any after-market additions or modifications void all warranties. The original purchaser is responsible for the payment, at current rates, for any service or repair outside the scope of this limited warranty.

Brigadoon Fitness / Circle Fitness USA makes no other warranty, expressed or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this warranty other than as set forth below. Brigadoon Fitness / Circle Fitness USA makes no warranty or representation, either expressed or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description.

Except as provided below, Brigadoon Fitness / Circle Fitness USA is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the equipment. Under no circumstances shall Brigadoon Fitness / Circle Fitness USA be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the equipment.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

#### **Warranty Conditions and Restrictions**

The above Limited Warranty is subject to the following conditions:

1. The warranty applies to the Brigadoon Fitness and Circle Fitness USA product only if:
  1. warranty claims are made within the warranty period;
  2. it remains in the possession of the original purchaser and proof of purchase can be demonstrated;
  3. it has not been subjected to accident, abuse, misuse, improper service, after market parts, non Brigadoon Fitness / Circle Fitness USA modification and
  4. it has been serviced by a Brigadoon Fitness / Circle Fitness USA authorized service provider, or, an employee of Brigadoon Fitness / Circle Fitness USA.
2. This warranty does not cover damage or equipment failure caused by electrical wiring not in compliance with electrical codes or specifications provided by Brigadoon Fitness / Circle Fitness USA in their product documentation, OR, failure to provide reasonable and necessary maintenance as outlined in product documentation.
3. Brigadoon Fitness / Circle Fitness USA is not responsible for Internet connectivity to their products. This restriction applies to services, such as those provided by an internet service provider (ISP), and also hardware related to Internet connectivity such as cabling, routers, switches and servers.
4. Not all television features and electronic features are available depending on the country, area of the country, broadcaster or service provider. Brigadoon Fitness/Circle Fitness USA is not responsible for changes in global broadcast standards, network or programming changes out of their control (ie; changes or modifications imposed by third party organizations such as Google, Microsoft, etc), quality of television, video, audio, or other media supplied to its products. Compatibility with future services is not guaranteed. Such hardware can include, but not limited to, audio, video, radio-frequency (RF), cabling, connectors, receivers, modulators, combiners, distribution amplifiers, splitters and so on.
5. Brigadoon Fitness and Circle Fitness USA treadmill decks are double-sided which allows the deck to be flipped when a running belt is replaced. The treadmill deck will not be replaced unless both sides of the deck are worn through. Treadmill deck and running belt replacement limited to one per treadmill under warranty,
6. Heart rate measurement accuracy varies based on a number of factors, including the user's physiology and age, the method in which the equipment and the heart rate measurement system is used, external interference and other factors that may influence heart rate acquisition and processing. Brigadoon Fitness / Circle Fitness USA cannot guarantee that the heart rate measurement system on their products will work for all users in all installations and all instances.
7. This warranty extends only to products distributed and/or sold by Brigadoon Fitness / Circle Fitness USA. It is effective only if the products are purchased and operated in the USA, (Within the USA including U.S. 48 States, Alaska and Hawaii), Puerto Rico, Canada and Mexico. All countries outside the USA for warranty service do not include labor rates or costs of shipping replacement parts. Equipment warranty is void when equipment is installed in a country other than where sold.
8. This warranty covers only normal use of the equipment. Brigadoon Fitness / Circle Fitness USA shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized Brigadoon Fitness / Circle Fitness USA representative; (iv) damages incurred through irresponsible use, including those resulting from equipment placed into humid environments, unfinished structures, structures under construction or remodel or placed in an outdoors setting, or other non-recommended practices.

9. Brigadoon Fitness / Circle Fitness USA shall not be held liable or responsible for any damages to the units caused during the install of any product.
10. Brigadoon Fitness / Circle Fitness USA shall not be held liable or responsible for any damages to Brigadoon Fitness / Circle Fitness USA units caused during install by any person or persons deemed as not a qualified and trained assembly technician or service technician. Any and all damage to Brigadoon Fitness / Circle Fitness USA equipment caused by an unqualified or unauthorized installer shall be the responsibility of the purchaser. Any and all resulting costs for part(s) and/or labor shall likewise be the responsibility of the purchaser.
11. Brigadoon Fitness / Circle Fitness USA shall not be held liable or responsible for any structural or cosmetic damages to facilities caused by the placement or operation of any equipment sold and installed by a Brigadoon Fitness / Circle Fitness USA authorized service technician or installer.
12. Changes in the cosmetic appearance of components and parts within the unit that do not affect its performance will not be covered by any part of this warranty.
13. Damage due to normal wear and tear as defined by items subject to normal use and/or exposure, consumables, and cosmetic items, including, but not limited to the following: grips, seats, paint scratches, and labels.
14. Travel costs associated with service more than 75 miles or 1.25 hours outside the service area of Brigadoon Fitness / Circle Fitness USA service technicians shall be the responsibility of the customer.
15. Any and all shipping damages, visible or hidden, shall be the responsibility of the shipper. Note: Damage caused by common carrier is, by federal law, the carrier's responsibility and must be claimed with the carrier at the time of delivery. The recipient who signed for the equipment is responsible for the filling of the damage claim and notification to Brigadoon Fitness / Circle Fitness USA.
16. The end user of the equipment shall ensure that the facility has proper height, width and length clearances, including ADA requirements, for the product(s) being placed into operation. Brigadoon Fitness / Circle Fitness USA will not be held liable or responsible for the fitment of equipment sold to the customer.
17. Customer must retain bill of sale or other proof of purchase and register equipment within thirty (30) days of installation to receive warranty service. Registration of the equipment ensures Brigadoon Fitness / Circle Fitness USA the ability to provide prompt and complete service.
18. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.
19. Brigadoon Fitness / Circle Fitness USA and its Authorized Service Center, dealers or authorized technicians accept no responsibility for any parts of any products returned for repair to Brigadoon Fitness / Circle Fitness USA.
20. Brigadoon Fitness / Circle Fitness USA makes no warranty either expressed or implied regarding third-party (non - Brigadoon Fitness / Circle Fitness USA) installed parts, accessories or modifications. The use of such parts voids the equipment warranty.
21. All Brigadoon Fitness / Circle Fitness USA equipment shall be properly cleaned regularly and cared for in accordance to the procedures outlined in the owner's manual.

### Return of Non-Defective Products

A non-defective product may be returned to Brigadoon Fitness / Circle Fitness USA within thirty (30) days of the invoice or installation date for a refund of the original purchase price, not including shipping fees, under the following conditions/fees:

1. Brigadoon Fitness / Circle Fitness USA will refund the cost of equipment only. Customer is responsible for shipping and handling fees incurred to and from the product(s) return.
2. No refund will be granted for equipment which has been opened, used, or tampered with in any way which jeopardizes Brigadoon Fitness / Circle Fitness USA ability to remarket or resell the product. Brigadoon Fitness / Circle Fitness USA maintains full discretion in decisions regarding product returns.
3. Any non-defective returns are subject to a twenty-five percent (25%) restocking fee. This fee will be deducted from the equipment purchase price refund less any shipping or handling charges.

To return a defective product, please contact the selling dealer or Brigadoon Fitness / Circle Fitness USA Customer Service Department for a Return Merchandise Authorization (RMA) number and follow the Return of Products Instructions below. The RMA is valid for thirty (30) days from date of issuance. **Returns will not be accepted without an RMA.** Manufacturer restrictions do apply. Any item missing the UPC on the original packaging may not be returned.

### Procedures for Obtaining Warranty Service

RMA (Return Merchandise Authorization) Policy:

The customer must obtain an RMA number and provide proof of purchase. RMA and services are rendered by Brigadoon Fitness / Circle Fitness USA only. Any shipping costs after the for-mentioned warranty lengths (starting from the original date of arrival) on any item returned for repair or replacement is the customers' responsibility. All returned parts and equipment must have an RMA number written clearly on the outside of the package along with a letter detailing the problems and a copy of the original proof of purchase. No COD packages will be accepted. No package will be accepted without a RMA number written on the outside of the package. RMA numbers are only valid for thirty (30) days from the date of issue.

### This Limited Warranty shall not apply to:

1. Software updates;
2. Software defects that do not materially and negatively affect the exercise functionality of the product under normal use conditions at the time of installation;
3. Consumable goods or cosmetic items of the product, to include all plastic or painted surfaces, the exterior of which has been damaged or defaced as a result of abuse, misuse, accident, improper service or installation, mishandling or modification in design or construction not authorized by Brigadoon Fitness / Circle Fitness USA; including, without limitation, use or incorporation of any non-OEM (Original Equipment Manufacturer) replacement parts;
4. Cosmetic, structural, or functional damage (including rust, corrosion and unusual wear) caused by failure to follow the maintenance procedures described in the product documentation;

5. Repairs performed on Brigadoon Fitness / Circle Fitness USA equipment missing a serial number or with a serial tag that has been altered or defaced;
6. Service calls to correct installation of the equipment or instruct owners on how to use the equipment;
7. RFID tokens;
8. Cable raceway systems;
9. Pickup and delivery involved with repairs; or
10. Any labor costs incurred beyond the applicable labor warranty period.

**Should you have any problems with your equipment, please follow these procedures to obtain the service:**

1. If the equipment must be repaired, contact our Customer Care Department and a **Service Order Number** will be issued by Customer Care for dispatch of an authorized technician.
2. Upon receiving the technician service report, Brigadoon Fitness / Circle Fitness USA will repair or replace your defective parts and will ship replacement parts to the location specified (dependent on parts availability) via UPS, or a carrier of their choice.
3. Brigadoon Fitness / Circle Fitness USA will pay for shipping to and from the customer only within the time allocated under the warranty time-line following the original product installation date. Following this period all shipping fees for post warranty repairs are the sole responsibility of the customer. The customer also assumes full liability for losses or damages resulting from shipping as well as all responsibility to pursue remuneration for such issues with their selected carrier.

**After Warranty – Post Warranty Repair**

For post warranty repair, the procedure is the same as outlined above for service and shipping. However, customer is responsible for shipping charges both ways, labor, trip charges and the current price of part(s) needed to repair the product(s).

**WARRANTY EXCLUSIONS**

Brigadoon Fitness / Circle Fitness USA does not offer technical support for any product or parts installed by other manufacturers. Technical support should be pursued through channels offered by the equipment's individual technician support. Brigadoon Fitness / Circle Fitness USA accepts no liability for problems caused by after-market hardware modifications or additions. Brigadoon Fitness / Circle Fitness USA is not responsible for giving any technical support concerning the installation or integration of any component the customer did not pay Brigadoon Fitness / Circle Fitness USA to install. Brigadoon Fitness / Circle Fitness USA is not responsible for loss of time, even with hardware failure. Brigadoon Fitness / Circle Fitness USA is not responsible for any loss of work ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. Brigadoon Fitness / Circle Fitness USA has the option of voiding the warranty if anyone other than a Brigadoon Fitness / Circle Fitness USA authorized technician attempts to service the product. Brigadoon Fitness / Circle Fitness USA will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of hardware or additional devices added to complement any system/component bought at Brigadoon Fitness / Circle Fitness USA. Under no circumstances will Brigadoon Fitness / Circle Fitness USA be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees. Brigadoon Fitness / Circle Fitness USA will not be held responsible for typographical errors on sales receipts, repair tickets, or on our websites. Brigadoon Fitness / Circle Fitness USA makes every effort to ensure all information on our websites, owner's manuals, marketing and other published materials is accurate.

**Exclusive Remedies**

For any product described above that fails to conform to its warranty, Brigadoon Fitness / Circle Fitness USA will provide, at its sole discretion, one of the following: (1) repair; (2) replacement; or (3) refund of the purchase price. Brigadoon Fitness / Circle Fitness USA Limited Warranty service may be obtained by contacting the authorized Brigadoon Fitness / Circle Fitness USA office or Distributor from whom you purchased the item. Brigadoon Fitness / Circle Fitness USA compensates Brigadoon Fitness / Circle Fitness USA Authorized Servicers for warranty trips within their normal service area to repair commercial equipment at the customer's location. You may be charged a trip charge outside the service area. THESE SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF THE BUYER FOR ANY BREACH OF WARRANTY.

**By using this product, I indicate that I understand and agree to the terms of this warranty.**

Contact [Service@CircleFitness.com](mailto:Service@CircleFitness.com) for any service needs or call 1-800-862-1509 x6925

The above warranty and restrictions is effective 1-21-2019 and supersedes any and all other warranties expressed or implied by Brigadoon Fitness Inc., or, Circle Fitness USA